Panphonics Quality Control Feedback Form

Manufactured elements and electronics have been fully tested before giving them individual serial numbers of subcomponents and passing them to final assembly or to end users.
Use this form in case of returning the equipment to Panphonics.
This form is a mark for PASSED end testing before packing.

Serial number			

Please study and follow the information of the manuals carefully before installing and using the equipment. Manuals are included in shipments and most of the manuals are downloadable from our website at: http://www.panphonics.com/media-downloads/#MANUALS%20&%20GUIDES. Please also check the external components such as signaling parts and power supply condition and adjustments.

In case of unsolvable problems, please fill this form before sending the equipment and include this form with the shipment. Please also study Panphonics TERMS OF WARRANTY.

Please inform us of the shipped package (such as tracking number) if possible. In case of possible transportation faults (twisted or bent package on arrival), please provide photographs before opening the package. Please send the photographs to Panphnoics by e-mail to: info@panphnoics.fi. Please include in the message subject “Warranty / Service”.

Address for retun shipment: Panphonics Oy, Nuutisarankatu 15, 33900, Tampere, FINLAND

Invoice number / Date of Purchase

The reason of returning the equipment:

Describe the circumstances when and how the fault occurred: A contact person’s information in case of further inquiry: (Name / Email / Phone):

We will inform you as soon as the shipped equipment of inspected after arrival to Panphonincs. This usually takes one week. In case of service we will inform you of the total costs of service before continuing further.